



House Rules

The following rules pertain to ALL guests – including overnight guests and those attending Day Camp.

Overnight Reservations

A room can only be guaranteed if your reservation is confirmed in advance. To confirm your reservation, we require:

1. **Proof of your dog's current vaccinations from your vet. This can be faxed to Dog Days at 605-275-3644.**
2. **Signed copies of the Dog Days House Rules, Services Agreement and Guest Profile forms.**
3. **A Valid Credit Card**

Vaccinations & Health Policy

We require a veterinarian certificate indicating proof of vaccination for Rabies, DHPP, and Bordetella. We recommend the Bordetella vaccination be administered every 6 months, within the year is required. If the Bordetella vaccine has never been given, or if it has expired, a 7 day waiting period is required after the administration. For all other vaccinations, a 24 hour waiting period is required after the first administration of a vaccination or if it has expired. Have your vet fax us a copy at 605-275-3644.

Hours & Late Pick-up Policies

Hotel/Overnight Check-in and checkout policy: Hotel check-in may occur any time during business hours on arrival day. Checkout time is 1pm on the day of pick-up. For check-outs occurring between 1pm and 7pm on the day of departure, a \$10 fee will be applied. Please notify us if you need to extend your boarding stay. All Boarding guests staying past business hours (without notification) will be checked into a room in the hotel and an overnight room charge will apply including a \$50 late pick-up fee.

Regular business hours: (Hours are subject to change without notice.)

Monday – Saturday 7 a.m. – 7 p.m.

Sunday - 11 a.m. – 7p.m.

Day Camp Late Policy: Guests must be picked up by 7 p.m. All Day Camp guests staying past business hours will be checked into a room in the hotel and an overnight room charge will apply including a \$50 late pick-up fee. Regular boarding policies apply to all hotel guests.

Regular business hours: (Hours are subject to change without notice.)

Monday – Saturday 7 a.m. – 7 p.m.

Sunday – No Day Camp

Flea & Internal Parasite Control

All guests must have been treated with an effective form of flea control treatment. If external parasites are discovered upon check-in, guests will be treated with an effective form of flea control at owner/guardian's expense. All guests must be treated with monthly heartworm prevention. If no monthly heartworm medications are given, you will be required to provide proof from a veterinarian of negative fecal sample. If internal parasites are discovered during a guest's stay, treatment will be provided at the owner/guardian's expense.

Age/Sex

All guests at Dog Days for Boarding or Day Camp must be at least 6 months old. All guests must be spayed or neutered and housebroken.

Personal Belongings

Dog Days provides bedding, bowls and toys for dogs that stay overnight with us. Overnight guests are welcome to bring personal items only if they do not disrupt other guests and you are comfortable with your dog having those items unsupervised. We cannot guarantee the condition of personal items upon checkout. Dog Days is not responsible for any lost or damaged items. If items are continuously soiled and/or destroyed, they may be pulled from the kennel and a \$10 cleaning fee may be applied to your stay.

Feeding/Medication – Overnight Guests

Owners are required to bring their own brand of dog food as most dogs are sensitive to sudden dietary changes. Please provide ample food for your dog's entire stay. Placing food in pre-portioned baggies for each meal is preferred. Please do not bring large, oversized food containers as we have limited storage space. If your dog requires medication, please make sure it is labeled and that dosage instructions are included. Owners are also required to bring any food item needed for administering medications (ex: bread, peanut butter, Pill Pockets, etc.). A one dollar (\$1) charge will be assessed each time medications are administered using Dog Days provided Pill Pockets or if medications must be orally forced.

Feeding/Medication – Day Camp Guests

Dog Days does not feed guests that are here for the day (Campers) due to the high level of activity throughout the day and potential health risks.



House Rules

Health

All guests must be in good physical health and possess a satisfactory social temperament to receive the advertised nightly charges. Reasonable oral and / or topical medications are acceptable. Dogs with excess medications (greater than 5) and / or medications that must be administered frequently (more than 2 times per day) may be charged a higher nightly rate.

Temperament / Behavior

Dog Days does not allow dogs that have caused injury or shown aggression toward humans or other dogs. To ensure the safety of all other guests and employees, all guests must undergo a temperament evaluation before taking part in social activities at Dog Days. The evaluation will take place upon check-in. If your dog is not social with other dogs, or requires one-on-one attention, for the safety of our guests, he/ she is required to stay in their room and will receive separate potty breaks. Please note that Dog Days has sole discretion on whether dogs may take part in social activities. Additional fees may be assessed depending on the level of attention required by Dog Days staff.

Additional Attention Required: Dogs requiring specific one-on-one attention due to medical conditions including but not limited to insulin shots, excessive medications, assistance walking, and post-surgical restrictions will be charged at a higher nightly rate. Based upon the dog’s needs and the staffing required by Dog Days, acceptance of the dog and nightly rate will be determined upon discussion with owner and/or veterinarian and will be at Dog Day’s discretion. The owner must provide acknowledgement and agreement in writing prior to the dog’s stay. Dogs requiring additional attention will only be considered for boarding services. Dogs requiring special attention will NOT be accepted for Day Camp services. Dog Days reserves the right to decline service.

Dog Days WILL NOT accept the following: Guests displaying symptoms of contagious, communicable disease and/or illness upon check-in will not be accepted as guests. Guests that have had or been exposed to a contagious, communicable disease and/or illness of any type during the thirty (30) days before scheduled check-in. Dog Days will require veterinarian documentation proving a clean health record after treatment and/or medication has been administered and completed.

Cancellations & Payment & Holiday Minimum Stay Policy

For non-holidays, please notify us of your cancellation 24 hours in advance. For holiday reservations, please notify us one week in advance. Cancellations made less than 24 hours in advance for non-holiday reservations will incur a one night’s stay charge. Cancellations made less than one week in advance for holidays with a 3-night minimum stay, will incur a 3-night charge. Holidays that require a 3-night minimum stay include Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving and Christmas. If a guest has already checked in and the owner decides to check the guest out prior to a night’s stay, the owner will still be charged the applicable boarding fee. We accept Visa, MasterCard, Discover, American Express, cash or check. Please note that there is a \$25 returned check fee.

Day Camp Pre-Paid Punch Cards

All pre-paid punch cards for Day Camp are non-refundable and non-transferrable.

ASSUMPTION OF RISK: OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT EMPLOYEES OF DOG DAYS, INC ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT DOG DAYS HOTEL AND DAY CAMP. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (I) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR DOG BY ALLOWING THEIR DOG TO STAY AT DOG DAYS HOTEL AND DAY CAMP AND (II) ALL RISK OF DAMAGES CAUSED BY THEIR DOG TO OTHER DOGS, TO ANY DOG DAYS, INC EMPLOYEE, AGENT OR TO ANY DOG DAYS, INC ASSET AND THAT DOG DAYS, INC SHALL HAVE NO LIABILITY FOR ANY HARM TO SUCH DOG.

I have read and fully understand “Dog Days Hotel and Day Camp Rules” and agree to abide by them:

Owner/Guardian Signature: _____ Date: _____

Name (please print): _____

Dog or Dogs’ Name(s): _____